

OCR Cambridge National - Health and Social Care Level 1/ Level 2 - J835

Component:	Assessment:	Topic areas:
<p>R032</p> <p>Principles of care in health and social care settings</p>	<p>40%</p> <p>External exam</p> <p>70 marks</p> <p>1 hour 15 minutes</p> <p>Wednesday 3rd June 2026 1pm</p>	<p>Topic area 1: The rights of service users in health and social care settings.</p> <ul style="list-style-type: none"> • Types of care settings • The rights of service users • The benefits to service users' health and well-being when their rights are maintained <p>Topic area 2: Person Centred Values</p> <ul style="list-style-type: none"> • Person centred values and how they are applied by service providers • Benefits of applying person-centred values • Effects on service users' health and well-being if person-centred values are not applied <p>Topic area 3: Effective communication in health and social care settings</p> <ul style="list-style-type: none"> • The importance of verbal communication skills in health and social care settings • The importance of non- verbal communication skills in health and social care settings • The importance of active listening skills in health and social care settings • The importance of special methods of communication in health and social care settings • The importance of effective communication skills in health and social care settings <p>Topic area 4: Protecting service users and service providers in health and social care settings</p> <ul style="list-style-type: none"> • Safeguarding • Infection prevention • Safety procedures and measures • How security measures protect service users and staff

- Link to OCR website for past papers and mark schemes: [Cambridge Nationals - Health and Social Care Level 1/Level 2 – J835](#)
- YouTube: Search OCR Cambridge National in Health and Social Care. Look for **R032** videos by **JustLearnIt**.
- Use your Cambridge National Level 1/Level 2 in Health and Social Care (J835) exam practice workbook to recap, summarise and build on existing knowledge. The workbook also gives helpful exam technique tips.